

DSP™ Language Packs

Installation Manual

Version 1.1

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Document History

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1.0	Kimberly Paul	Allison Burkette, Mike Avon	11/18/2016	Mike Avon	11/22/2016	First Publication
1.1	Mike Avon	Jenny Drummey	3/1/2017	Mike Avon	3/1/2017	Updated to reflect Language Packs now downloaded from the Help Center, not FD

Overview

To assist in multi-lingual support, DSP™ Language Packs provide an initial set of translations where each Language Pack contains the translated phrases for one language. The Language Packs are not included in the installation and must be downloaded separately and applied to the DSP™ instance that requires support for one or more of the languages.

Download the Language Packs from the Help Center

To download the Language Packs:

1. Go to the [Product Support Help Center](#) at support.boaweb.com.

NOTE: If you do not have an account, click the Sign up link to self-register.

2. Search for the article titled **Language Packs Now Available**.
3. Download the file **DSP Baseline Language Packs.zip**.
4. After download, extract the individual Language Pack SQL files from the zip file to a location where they can be accessed on the DSP™ Database Server. The SQL files are named 'DSP_Catalog_XXX.sql', where XXX is the name of the language, e.g., 'DSP_Catalog_Danish.sql'.

Apply the Language Pack

For each Language Pack you wish to apply to a WebApp in the DSP™, you must:

- Load the phrase translations into the Catalog
- Verify registration of the Catalog
- Register the Catalog to the WebApp
- Verify the translations

NOTE You must access the DSP™ as an Administrator to perform the steps in the platform.

Load the Phrase Translations into the Catalog

1. Open the Language Pack SQL script in SQL Server Management Studio when connected to the DSP™ Database Server.
2. Execute the script on the SQL Server for the DSP™ site.
3. Verify that the script executed successfully.

Verify Registration of the Catalog

1. Log in to the DSP™ site.
2. Select **Admin > Translations > Catalogs** in the *Navigation* pane.
3. Verify the Language Catalog is registered on the *Catalogs* page. The Catalog name uses the naming convention “xxx Baseline” where xxx is the language, e.g., “Danish Baseline.”

Register the Catalog to the WebApp

1. Select **Admin > Customization > WebApp Customization** in the *Navigation* pane.
2. Select the WebApp (e.g., dspCompose) and click the **Catalogs** icon.
3. Add the Catalog on the *Catalog Extension* page.

NOTE: When adding a Catalog, the priority determines the order the Catalogs are searched if more than one Catalog has been added to the WebApp. Refer to the System Administration online help for more information about working with Catalogs.

4. Select **Translations > Languages** in the *Navigation* pane.
5. Locate the language for the Catalog added to the WebApp and make sure the **Active** check box is checked.

Verify Translation

1. Log in to the DSP™ with a user account that has the language set to the activated language.
2. Navigate to the WebApp to which the Catalog was added.
3. Access a page with a phrase that is in the Catalog for the given language and verify the phrase is translated.

NOTE: The Language Pack may not provide a translation for every phrase in the DSP™, additional translations can be added directly to the baseline Catalog in the DSP™ as needed.

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